



## Quality Statement

Saxon Technologies is committed to understanding and meeting the quality needs and expectations of our customers.

Saxon Technologies strives to achieve a reputation for delivering quality components.

We have established a comprehensive quality assurance system that allows our company to meet all of the requirements of the ISO 9001:2008 quality assurance standard. Our quality assurance system focuses on the following principles:

- Quality is the responsibility of every employee
- Ethical workmanship and customer satisfaction are paramount
- Products and services must be delivered on time and at the agreed upon price
- Continuous improvement and training are vital to ensure that our customers receive a high quality product and service
- Our management systems, practices, products, customers and employees must be measured in terms of performance. Performance indicators guide us to the area(s) in need of corrective action and review

The entire Saxon Technologies team will adhere to the spirit and intent of our quality policy, as well as the directives of this quality assurance manual and its supporting quality system documentation. We will continue to ensure that customer satisfaction is achieved at all times.